Meeting: Executive

Date: 15 September 2009

Subject: **Decisions taken by Directors on Grounds of Urgency**

Report of: **CIIr Richard Stay - Portfolio Holder for Business Transformation**

Summary: The report details a decision taken by the Director of Business

Transformation on grounds of urgency following consultation with the

Portfolio Holder for Business Transformation

Advising Officer: Richard Ellis, Director of Business Transformation

Contact Officer: Hannah Richards. Head of Customer Services

Public/Exempt: **Public**

Wards Affected: ΑII

Function of: Executive

Key Decision No

Reason for urgency/ exemption from call-in

(if appropriate)

The reason for urgency is detailed below. Call-in provisions

do not apply to non -key decisions taken by Directors

RECOMMENDATIONS:

That the Executive note the contents of this report.

Reason for

The procedure for reporting decisions (including urgent decisions) Recommendations: taken by Directors following consultation with the appropriate

> Portfolio Holder is set out in the Council's Constitution (H3 Scheme of Delegation to Directors, paragraph 3.5 and Appendix

A).

Background

1. This report brings to the Executive for noting a decision taken by the Director of Business Transformation on urgency grounds following consultation with the Portfolio Holder for Business Transformation:-

Decision	Reason for	Reason for	Result of
	Decision	Urgency	Consultation
To procure both Workforce Management and Call Recording systems for Customer Services.	This is using funding from the Mid and South Beds T-Government existing capital programme and is aligned to the original principals of this programme.	This is a key element in the management of an effective Customer Service Centre.	CAMG endorse funding. Portfolio Holders for Business Transformation and Corporate Resources confirmed agreement to the procurement. Signed agreement was provided by the Interim Chief Executive, Director and Corporate Resources Portfolio Holder

Council Priorities: This report details an urgency decision taken by a Director as required by the Council's Constitution. Financial: This procurement is within the existing Mid and South Beds T-Government capital programme. Legal: None Risk Management: None Staffing (including Trades Unions): None Equalities/Human Rights: None

Appendices:

Sustainability:

Community Safety:

None

None

Appendix A – CAMG report

Background Papers (open to public inspection):

Decision form

Location of papers: Priory House, Chicksands